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Online Booking Systems

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Club Online Booking System

Fully Responsive (mobile phone and tablet friendly) Booking System

Members

Booking system can be accessed from existing club website

Easy to use, secure interface for booking tee times

Book tee times (x) days in advance (determined by club policy)

Teetime restrictions can be imposed based on category of membership

Can book other members in the same timeslot

Can book guests in the same timeslot

Automated email confirmation of booking

Automated email confirmation of cancelled booking

Update password feature

Update email address feature

View Club Diary

Visiting Parties

Diary system: Monthly or Daily view of all bookings at a glance

Book for any future date

Can pre-configure infinite number of group rates

Capture details of booking, including times and financial transactions

Financial transaction types pre-configured (Buggies, Catering, etc)

Print consolidated booking details at the click of a button

Email consolidated booking details, including t & cs, to customer at the click of a button

If Visitor has booked in the past then details can be retrieved at the click of a button

Search for a booking by Name

View all pending bookings at the click of a button

View historical bookings

Print next two weeks bookings schedule at the click of a button

Special login for Catering and Greens staff to view only bookings in the future

Competitions Management

Pre-enter all club competitions into system

Name of competition (will appear on tee sheet)

Narrative about competition (will appear on tee sheet)

Configure specific parameters for competition if variation from default tee sheet

Multiple competitions per day (Ladies, Gents, Juniors, All)

SPEEDY function to set up competitions for new year

Can close entries for competition prior to competition date

Can open entries for a competition earlier than normal

Tee sheet management

Default tee sheet templates configurable by season

Exception tee sheet templates can be set up and linked to specific dates

Templates include start time, end time, tee time intervals, number of players per timeslot

Highlighter

Highlight or Block tee times by day-of-week and time-ranges

Recurring highlighting or blocking easily configurable

Management

Member details management (Add/Amend/Delete)

Financial Forecasting per transaction type and date range

Number of rounds played Visitors/Members per date range

Export member spreadsheet for email blasts / management analysis

Export Visitor details for email blasts / management analysis

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Diary

Add golf fixtures (using competitions management feature) to diary.

All groups/visiting parties automatically added to diary during booking process.

Add non-golfing events to the diary (i.e. Burns Night, Valentines Dinner, etc).

Diary accessible to all members through the member's online booking system. Can also be accessed directly from websites built be BedfordBeck Ltd.

Social events

Add social events to the Diary

Fully functional text editor allows you to add event details (pictures, text, etc)

Implementation

Low monthly/annual subscription

One-time setup fee applicable, in addition to subscription fee.

100% Internet based so no software to be loaded on Club workstations – reliable internet connection required

Training provided to selected staff – one day on site included in one-time setup fee.

Ongoing email/telephone support

Additional training can be provided on request (additional charge applies)

Integration

Integrates with **OpenSolutions** EPOS and OSIS products and **HandicapMaster** Golf Handicap Software.

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Visitor Online Booking

Two types of Visitors: Individuals (1 – 4 players) or Groups. All the features below are set up for each of these types separately

Fully Responsive (mobile phone and tablet friendly) Booking System

Secure Online Booking

Very easy to use

Totally integrated with Members online booking system

Visitors see real-time availability of tee times

Online credit card processing

Choose between our own credit card validation process, PayPal payment processing or Payment Gateway of your choice

Automated email confirmation to booker and club

Tee times availability

When setting up competitions these times are automatically blocked to visitors

All bookings made in Club Booking System are automatically blocked to visitors

Using the Highlighter, club can block any times using easy to use Highlighter interface

Availability of future booking dates can be set by future date or rolling number of days (i.e. 30 days hence)

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Visitor Rates Management

Default rates configurator

Special rates configurator – by date rate – time range – multiple time ranges per day – each with different rate

Can manage rates by tee time to sell "unpopular" times at lower rates, or "popular" times at higher rates.

Deposit % or fixed amount can be set for each booking type; Individuals or Groups (100% if full payment required upfront)

Special Messages

Course conditions message can highlighted

Special offers can be highlighted

Catering offers can be highlighted

Processing

Secure administration of payments

Administration login would depend on Payment process selected

If using BedfordBeck's TeeTimesCart then SSL login would show all bookings made and the state of the booking – Pending, Processed or Cancelled

If using TeeTimesCart then credit card details can be accessed via the secure admin module and processed on existing club credit card machine.

Open Competitions

Online booking for Open Competitions.

Secure online payments facility

Fully functional text editor allows you to add rich content details about an open competition.

Supports multiple formats of open competitions.

Implementation

Low monthly/annual subscription

One-time setup fee applicable, in addition to subscription fee. Shopping cart options start at £36 per annum, excluding per transaction costs levied by payment gateway (PayPal, RBS, Sagepay + many more)

100% Internet based so no software to be loaded on Club workstations – reliable internet connection required.

Training provided to selected staff – one day on site included in one-time setup fee.

Ongoing email/telephone support.

Additional training can be provided on request (charges apply).